

Your doctor will provide you with an Estimate of Hospital Fees which sets out the estimated total hospital fees. The estimated component of hospital fees covered by your private health insurer or another insurer, and the estimated remaining amount that you will be required to pay in advance directly to the hospital.

In addition to fees charged by the hospital, it is important to know that you will also receive separate accounts from others involved in your care. These will include your Surgeon, Anaesthetist, Surgical Assistant, other visiting doctors or medical specialists who become involved in your care, from Pathology companies, Diagnostic Imaging such as x-rays, Pharmacy and some Allied Health practitioners such as Physiotherapists, and Orthotic suppliers.

The Estimate of Hospital Fees does not include the costs of these separate services.

All patients are required to pay in advance that portion of the Estimate of Hospital Fees that will not be covered by a Health Fund, Department of Veterans Affairs, or third party insurer. This is required to be paid prior to your admission to the hospital.

If you do not have health insurance, you will be required to pay the full estimate of your account on or before the day of your admission.

The Estimate of Hospital Fees is subject to the following qualifications:

- It has been based upon information provided to the hospital by your doctor *prior to your admission*. Your doctor may need to vary your treatment from that anticipated prior to admission to ensure the best outcome for you. If your treatment does vary from that anticipated, there will likely be additional fees (including hospital fees) that you are required to pay;
- There may be specific limitations or exclusions in your health insurance policy that are not currently known to us, and therefore these are not taken into account as part of our estimate;
- While we take great care in preparation of the estimate, on occasion our estimate for particular items may differ from the final amount charged for that item; and
- There may be incidental expenses that you incur that are not possible to anticipate in this estimate.

The hospital is not bound by the estimate and reserves the right to recover the full hospital fees incurred over and above that contained in the Estimate of Hospital Fees.

It is a condition of your admission that you agree to meet the full amount of your hospital fees not covered by your health fund or other insurer. Payment for any of these additional costs not covered by an insurer is the responsibility of the patient and must be paid on or prior to discharge.

Out of pocket costs may include, but are not limited to:

- Excess or front end deductible under an insurance policy, which is the amount you are first required to pay before payments by your insurer
 - Co-payments, which are the amount that you have agreed with your insurer to pay for every day that you spend in hospital
 - Prosthetics - "Gaps" for Prosthetic Items – *if insured or All Prosthetics - if not insured or limitations*
 - Medications – All medications supplied on discharge or not related to your admission
 - High Cost, Non PBS Medications, including some drugs for treating cancer, and used in some emergencies, and Botox for example, may not be fully covered by your insurer.
 - Allied Health Services- e.g. physiotherapy, occupational therapy, or complimentary therapies and services such as acupuncture
 - Orthotic products such as splints and braces and specialised high cost surgical single use equipment used during surgery
 - Additional procedures or surgery performed (*if not insured, cosmetic or limitations on your policy*)
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Veterans

Adelaide Day Surgery will ensure prior approval is received for all White Card holders. Gold Card Veterans' Affairs patients do not require approval prior to admission.

If you require transport to or from hospital, you will need to contact the Department of Veterans' Affairs to make arrangements.

Workers Compensation and third party patients

All Worker's Compensation, public liability and third party patients require approval from their insurer prior to admission. If approval is not received, the patient is required to pay the estimated amount on or before the day of admission.

The telephone number for all accounts enquiries is (08) 8239 4900.
