



## Patient Experience Survey

The Brisbane Day Surgery participates in an external patient experience survey which enables us to measure our patient's experiences with their admission and provide a quality service to meet your needs.

To help us continue to provide a high standard of care we would appreciate you taking the time to complete this questionnaire online. Please type the following link into your web browser. The survey will only take about 10 minutes.

<https://surveys.qpsbenchmarking.com/s3/Patient-Brisbane-Day-Surgery-2023>

The survey is **confidential, and you are not required to identify yourself**, however there is an option to do so if you wish. The information received is used to improve the care and service for our patients and data that is not identified may be used for research and analysis purposes by an authorised external body.

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## Consumer Focus Group

The Brisbane Day Surgery would also like to invite you to join our Consumer Focus Group. This group is comprised of patients who are willing to engage and participate in various quality activities. We may ask you to participate in the review of our organisational policies, procedures, patient information and brochures, and/or participate in onsite consumer focus group meetings. The consumer focus group enables us to ensure a positive consultative relationship with our patients for continuous high standard delivery of care.

If you would like to participate in our Consumer Focus Group or provide feedback directly to Brisbane Day Surgery, then please email us as at [info@brisbanedaysurgery.com.au](mailto:info@brisbanedaysurgery.com.au) or call us on 3236 9844 to register your interest.