

**If you have any other queries relating to
your admission please call our friendly
staff and nurses on:**

(03) 6334 4960



**T H E
E Y E
HOSPITAL**

Frequently Asked Questions

Patient & Carer Information

The Eye Hospital,
262 Charles Street, Launceston 7250
Phone: (03) 6334 4960
Fax: (03) 9492 5261

Email: reception@eyehospital.com.au
Website: www.eyehospital.com.au

Frequently Asked Questions

The questions below are some of the queries you may have before coming to your appointment.

Where Can I Park?

A local car parking areas map has been included in your admission package to help you/your carer locate a space to park. It is not advised that your carer relies on the small car parking space at the hospital, as this is usually full and quite tight. We recommend your carer drops you off for your surgery and we will call them when you are ready to be collected.

Can I drive after my surgery?

As your eyesight will be affected and you may have undergone anaesthesia, it is not recommended that you drive for 24—48 hours post surgery. Your doctor will advise and confirm with you at your post operative appointment the following day, when you will be able to drive. Please make sure you organise someone to drive you to, and collect you from the hospital.

Do I take my regular medication, vitamins/minerals or herbal treatments?

Your doctor will let you know what medications you are to take prior to your appointment. It is uncommon that you will have to cease your regular medication, however this will be discussed with you or please call your doctor to confirm.

I live alone, can I stay by myself overnight?

As you will be undergoing a surgical procedure, it is advised and important that you have someone organised to stay with you overnight. Failure to not have someone with you, may result in your procedure to be cancelled or postponed.

When is my next appointment following my surgery?

Most surgeries will have your next appointment the following day at your doctors rooms. Where this is not the case, you will be advised by staff and a nurse will call you the following day to ensure you are recovering well, using your medications and to ask you if you have any questions.

Who can I bring with me?

Since the pandemic outbreak, we do not recommend you bring anyone with you. Your family member, carer or friend can drop you off at the entrance and we will phone them to collect you after your procedure. Where there are some circumstances when this is not possible, please discuss your options with the nurses and staff prior to arrival.

How do I pay all my accounts?

In most cases, you will receive accounts from your surgeons rooms, the anaesthetic doctor, the pharmacy and The Eye Hospital. Each will detail how they can be finalised, and in many cases you can post a cheque or money order to the locations or in person.

Payment to The Eye Hospital can be done at any time before your surgery, over the phone, mail or in person. Please refer to your admission package for further details.