## **PATIENT SURVEY**

For QTR 2. 2018 - 2022

## **Overall Patient Experience**

QTR.2 2021/2022	96.63%	
QTR.2 2020/2021	97.06%	
QTR.2 2019/2020	98.15%	
QTR.2 2018/2019	97.69%	
2018/2019	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	

## **Patient Recommendation**



**98%** For QTR. 2 2021/2022

For QTR. 2 2021/2022, we obtained a patient recommendation rating of 98.88%, a steady increase from 2020/2021, 2019/2020, and 2018/2019 which saw a rating of 98.04%, 98.33%, 95.68% respectively.

## Patient Experience - Care & Treatment

99.65%	99.40%	99.40%	<b>99.69</b> %	
022	021	020	2019	
QTR.2 2021/2022	QTR.2 2020/2021	QTR.2 2019/2020	QTR.2 2028/2019	
50.	0 <u>-</u> 0	50.	50	