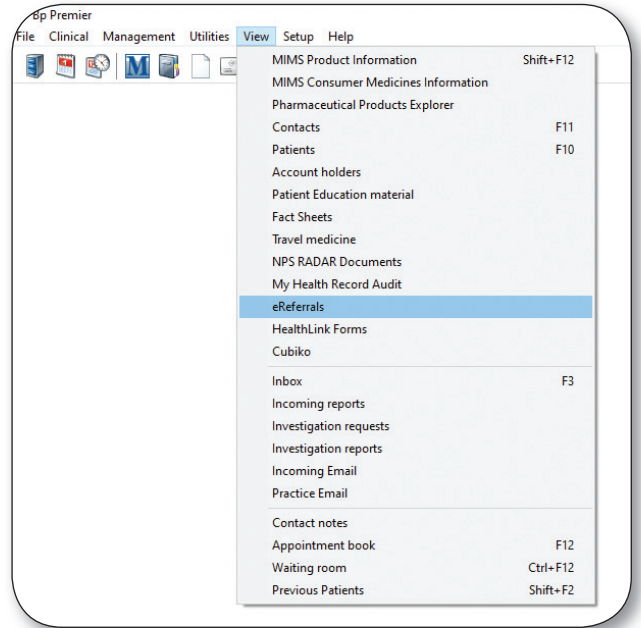


Electronic Referral Status in Best Practice

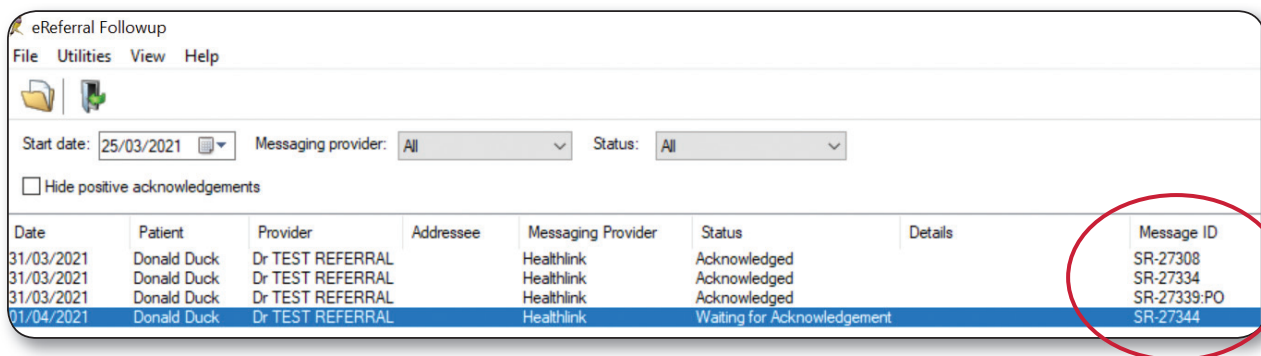
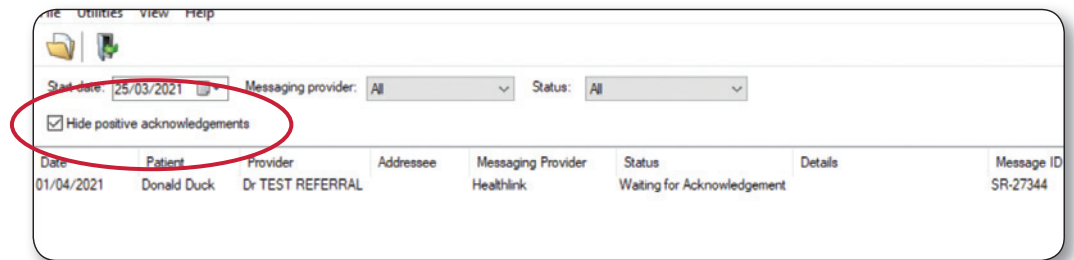
Thank you for watching the Best Practice SR webinar. This is how to check on the status of electronic referrals that you have sent. Acknowledged referrals have been successfully delivered into the receiver's software. Referrals that haven't been received by the specialist's software will be shown as 'Waiting for Acknowledgement'.



- 1 First, close out of the patient record and go to 'View' and then choose 'eReferrals'.**

This will open a list of all eReferrals that need to be followed up, showing electronic referrals that are still waiting for acknowledgement.

- 2 If you want to see all electronic referrals that you have sent, untick the box 'Hide positive acknowledgements'.**



Say goodbye to the fax

- + No more searching for templates
- + Replaces your local address book
- + Easy to learn & integrated into your everyday workflow

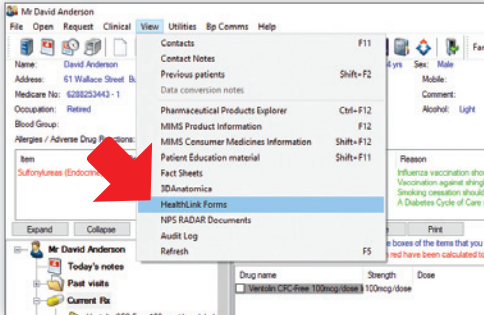
We can help with any referral tracking queries using the referral ID.

As all patient data is confidential and only visible to the sender and receiver.

Make easy e-referrals Your Quick Guide

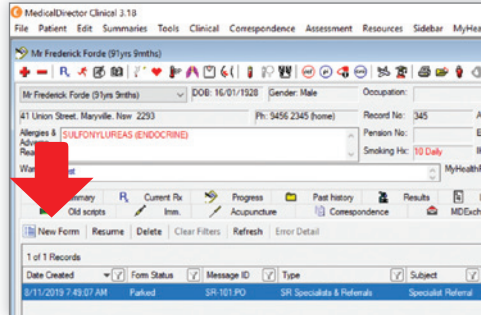
Access SR in your EMR via HealthLink Forms

To open in Best Practice



Open SR From View > HealthLink Forms
Or from HL Icon in your Letter Writer

To open in Medical Director



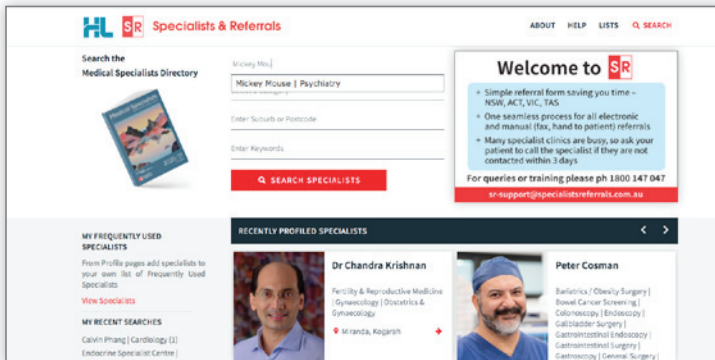
From your HealthLink tab click
New Form icon



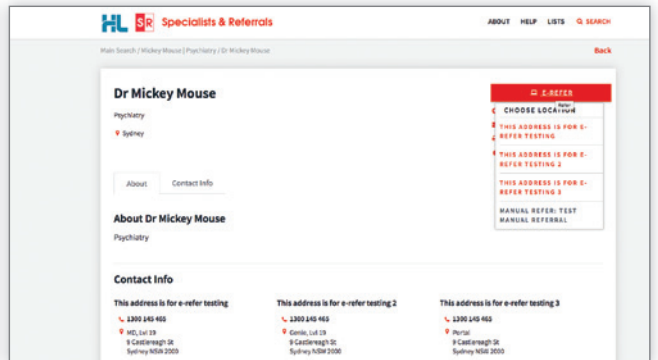
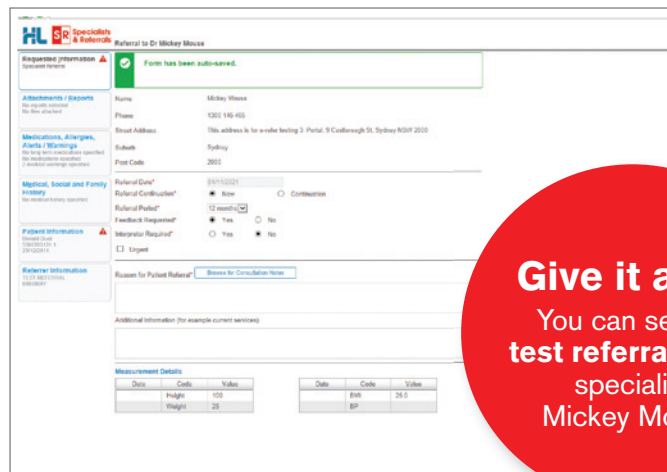
Click on SR logo

4 simple referral steps

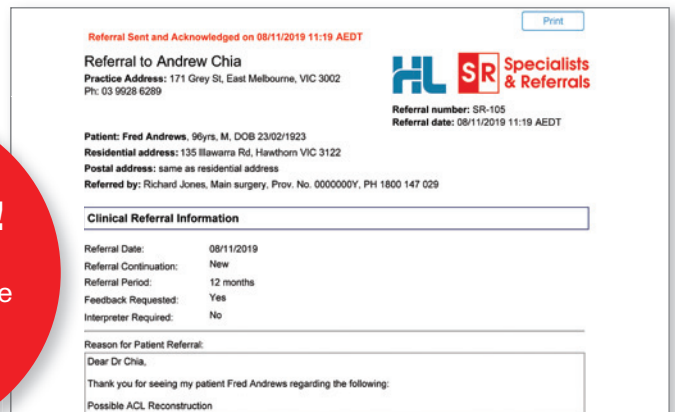
- 1 Search** by Name or by category and suburb/postcode
- 2 Select** specialist and preferred location. You can choose from both e-refer and manual refer (fax) locations.



- 3 Complete** easy pre-populated form – enter reason for referral, select consult notes, attachments...



- 4 Submit** form, see e-refer delivery status immediately or print manual referral. The referral will be stored in the letters tab (MD) or correspondence out section (BP). Print referral and hand to patient.



Give it a go!
You can send a
test referral to the
specialist
Mickey Mouse