



QPS BENCHMARKING

Epping Surgery Centre (ESC) is part of the PresMed Australia (PMA) group of day hospitals. As part of our commitment to quality improvement, PMA adheres to the standards of the Quality Performing Systems (QPS) Benchmarking Group. QPS audits hospital data and measures our clinical outcomes against industry averages. ESC then uses these results to improve our patient care, service delivery and quality improvement.

Below are some key highlights from October to December 2024 quarterly results:

October - December 2024 Results – Group Comparison

	CMS	CCDH	CPH	DEH	ESC	MDS	MWS	PMA	QPS Benchmark
Infection Control	83.55%	98.85%	97.36%	89.78%	97.99%	98.66%	100%	95.83%	94.48%
Patient Satisfaction	94.40%	96.93%	94.14%	97.3%	95.47%	96.32%	95.16%	95.23%	95.78%

