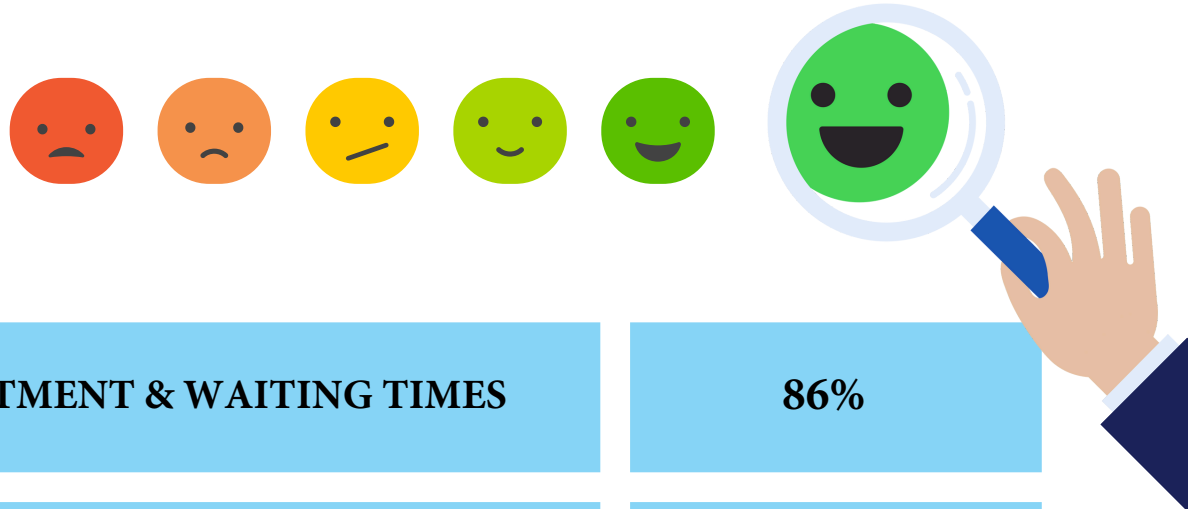


# Patient Satisfaction Results

## Qtr 2, October-December 2024



APPOINTMENT & WAITING TIMES	86%
PHYSICAL ACCESS	66%
CARE & TREATMENT	97%
INFORMATION	96%
DECISION MAKING & INVOLVEMENT	95%
DISCHARGE PROCESS	95%
PATIENT RECOMMENDATION	94%
OVERALL PATIENT EXPERIENCE	92%